

# Derek Scott

1501 N. Cherry St, Apt #24, Chico, CA 95926  
derek.scott@gmail.com (530)354-8840

---

## Education:

Shasta College, Redding, CA - Associate of Arts Degree

California State University, Chico - Bachelor of Science in  
Computer Science, option in General Computer Science

## Experience:

University of Phoenix - Chico, CA

Student Services Coordinator Dec. 2006 - Oct. 2007

- Provide technical support to students and faculty in student lab
- Provide general support to staff/students via phone, e-mail, in person

William Metteer Elementary School - Red Bluff, CA

Webmaster October 2003 - Current

- Carry out site redesign/modifications when necessary
- Maintain current list of staff, e-mail addresses and calendars
- Update newsletter when needed

Olive Grove Retirement Apartments - Corning, CA

Webmaster/Computer Tech May 2006 - August 2007

- Carry out site redesign/modifications when necessary
- Onsite computer support for OG office staff

New Visions Computers - Red Bluff and Orland, CA

Junior Technician October 2005 - May 2006

- Provided technical support to customers with computing problems over the phone and in person.
- Built and upgraded existing computer systems.
- Cleaned systems of viruses/spyware/adware/malware. etc.

Student Computing - CSU, Chico

Lab Assistant/Lab Technician August 2004 - May 2005

- Provided technical support to students with computing problems over the phone, via e-mail and in person
- Created troubleshooting documentation and tutorials

User Services - CSU, Chico

Help Desk Technician/Student Technician August 2003 - May 2004

- Provided technical support to staff and faculty members with computing problems over the phone, via e-mail and in person.
- Upgraded existing computer systems: RAM, Hard Drives, OS
- Set up new computers, backed up data from old computers and transferred the data to new system
- Prepared older systems to be surplussed

## Technical Skills:

### Operating Systems

- Linux/Unix/BSD
- DOS, Windows 3.x, 98, NT, ME, 2000, XP, 2003 Server, Vista
- Mac OS - (7.5.5 - 9.2)
- Mac OS X (10.0.4 - 10.5.x)

### Programming/Scripting Languages

- HTML, CSS, Javascript, PHP, MySQL, mSQL, SSI, Perl, C, C++, ColdFusion, Objective C, ActionScript

### SQL-based Web Apps

- Movable Type, Gallery, Wordpress

### Applications/Browsers

- Adobe Photoshop CS3
- Adobe Illustrator CS3
- Macromedia Dreamweaver
- Microsoft Office Suite
- Internet Explorer
- Mozilla Firefox
- Safari

### Relevant Coursework

- Algorithms and Data Structures
- Assembly Language Programming
- Compiler Design
- Computer Architecture
- Computer Networks
- Database Management
- Digital Photography
- Fundamental UNIX System Administration
- Introduction to the UNIX Operating System
- Introduction to Computer Networks and Network Management
- Operating Systems Programming
- Programming and Algorithms II
- Programming Languages
- Software Engineering
- UNIX Power Utilities and Shell Programming